

Certificate

SAP-Certified Provider of Application Management Services

SAP SE hereby confirms that the partner

Novis S.A.

has successfully passed the certification audit:

SAP® Certified in Application Management Services

for CHILE.

This certificate confirms that the provider fulfills all requirements as defined in the certification guidelines within the framework of the SAP Outsourcing Operations Partner program.

The audit has been performed on April 15, 2015, in Santiago, Chile.

The provider is entitled to use the SAP partner logo.

The certification will be valid until December 31, 2016.

Walldorf, April 30, 2015

Peter Knapp

Head of Outsourcing Partner Certification Partner Qualification & Certification

Walldon, April 30, 2015 Marcos García-Laule

Auditor

Partner Qualification & Certification

